

E-NewZ : Summer 2008

President's Message:

Our long-awaited summer has finally arrived! Almost everyone that I speak to is looking forward to some rest & relaxation this summer and time with family & friends.

The AVRBC Board continues to move forward, working hard for our membership. Our focus for the upcoming months is to continue working on the outreach initiative which has taken training to Prince George and Nanaimo, in an attempt to offer value to our existing members and hopefully, new members in those outlying areas.

A Website Development Committee has now been struck with Sandra Palmer, Vice President taking the lead with members Rose Vidas, Advocacy and Carmen Cayer, Communications. The committee has had their first meeting and will be drafting a Request for Proposals which will be sent to the Executive for review. Once finalized, this RFP will be posted on Charity Village. This is an exciting initiative and one that our membership clearly expressed the need for through the recent membership survey.

A 2009 Conference Committee has been formed and tentative plans are underway for a conference in Burnaby, BC. I have been privy to some very interesting and intriguing ideas and I think that this will be a conference that you do not want to miss! Watch for details...

I attended the CAVR/PAVR-O conference in May, which was held in Hamilton, Ontario. This was a very busy and eventful conference with keynote speakers such as Susan Ellis and Linda Graff. As always, conferences are a wonderful opportunity to network with our colleagues across Canada and it's always enlightening to see just how many of us are working in the field of Volunteer Administration. Next year's conference will be in Edmonton, Alberta to start planning your road trip now!

As always, we want to thank the membership for your continued support and encouragement as we work on behalf of the organization. I have received very positive feedback from the membership about the work that we have done to date and we look forward to continuing on that same path of success. We welcome feedback and questions from all of you. So please, don't hesitate to contact one of us at anytime. Our contact information is noted in this edition as well.



Best Wishes for a Happy & Healthy Summer!
Debbie Kennedy, CAVR, President, AVRBC

Learn & Lead Day 2008

This year's Learn and Lead day took place February 28, 2008 at Richmond City Hall and featured a morning workshop by volunteer management expert, Rick Lynch.

Rick is a Seattle-based consultant and co-author of the most popular book in the field *Volunteer Management: Mobilizing all the Resources of the Community*. His interactive session "Developing an Environment that Supports Volunteers" brought together learning on customer service, leadership, self-esteem, and volunteer-staff relationships to help participants create a work environment in which volunteers are welcomed and valued and make their maximum contribution to one's agency.



More than 40 members attended this session, including seven who traveled from outside of the Lower Mainland. The session was organized by AVRBC's Learning and Development Committee which aims to bring provide members with quality educational opportunities.

More to Come!



Our responsive members in the Lower Mainland have helped Regional Representatives pull together an exceptional 2008 - 2009 workshop season.

Here are some highlights to look forward to in the coming year:

Back by popular demand is our **September Speed Networking Session!** This workshop will help us kick off our workshop season by giving you the chance to meet new people, reunite with familiar faces and open the door to potential future collaborations. Mark you

calendars for Thursday, September 18th from 9:30 - noon at the Eagle Ridge Hospital in Port Moody.

We are thrilled to have Oscar Cruz leading our November workshop: **Volunteer Involvement**. Using the Canadian Code for Volunteer Involvement as a road map, Oscar will lead the group through a half day workshop leaving you with numerous practical tips to successfully involving volunteers in your organizations, large or small.

November will be a month to pamper ourselves and rejuvenate our spirit while we celebrate International Volunteer Manager's Day! Alannah Jantzen will present **Inner Focus for Clarity, Health and Life Balance** on November 5th. Stay tuned for more information.

The new year will also be full of great reasons to leave the office and be inspired by new ideas. We are currently in the planning stages of bringing back Carol Boothroyd for our January workshop and will be rounding out the season with workshop topics such as **Targeted Recruitment** and **Volunteer Recognition**.



Cassidy Ng as volunteer receiving a door prize

Volunteer Recognition at Telus World of Science

Our annual volunteer recognition party honours our 125 volunteers who contribute over 28,400+ hours last year. Awards were presented for 250 hours right up to 11,000 hours of volunteer service. It is always a themed party this year being "Disney on Parade" and a catered dinner, door prizes and live entertainment. The volunteers and staff come in costumes and prizes are also awarded for the best 3 costumes. We decorate the place and have a full meal, entertainment etc. The volunteers love it!

The evening is finished with dancing after the final door prizes and grand prize.



Gloria Laird giving door prizes

Upcoming Workshops in the Lower Mainland

Volunteer Richmond Information Services

190 - 7000 Minoru Blvd., Richmond BC V6Y 3Z5
Ph: (604) 279-7027 Email : info@volunteerrichmond.ca

Sabotage! Overcoming the 5 pitfalls of Volunteer Management

Organizations and people working with volunteers may actually sabotage their volunteer programs through their own actions and behaviours. This one day course will help you find out how to avoid these limiting behaviours which can only serve to weaken the value of volunteering, consider strategies to overcome these behaviours and build a stronger long term volunteer program.

Volunteer Richmond Information Services is pleased to have **Martin J. Cowling**, one of Australia's leading consultants back to facilitate this course.

Date: Friday, September 26

Time: 9am - 4pm

Location: 345—7000 Minoru Blvd., Richmond

Cost: \$110* (\$80 for VRIS members)

* Lunch included.

Register by: Friday, September 19, 2008

Sustainability Planning

There are concrete steps you can take to increase the longevity of your successful programs. In this half-day workshop, learn through interactive and hands-on activities what factors increase the sustainability odds of a program and how to develop a formal sustainability plan for new and existing programs.

Led by **Kylie Hutchinson**, a consultant to not-for-profits specializing in the areas of program planning and evaluation. She has delivered this workshop on behalf of various organization in BC.

Date: Wednesday, October 15

Time: 9am - 12:30pm

Location: 340-7000 Minoru Blvd., Richmond **Cost:** \$55* (\$40 for VRIS members)

* Light refreshments provided

Register by: Wednesday, October 8, 2008



Volunteer Burnaby

14-250 Willingdon Avenue, Burnaby, BC V5C 5E9
Ph: (604) 294-5533: info@volunteerburnaby.ca

Criminal Record Check Workshop/Risk Management Assessment

Everything you wanted to know, but never got a chance to ask and more... Volunteer Burnaby, in partnership with the *Heights Community Policing* office of the RCMP offers this opportunity to get informed and participate in a discussion table on what Criminal Record Checks are and are not, screening limitations and advantages and proper use of this valuable tool. The session will include a practice exercise on volunteer position risk assessment.

Date: TBA

Time: 9:30am to 12:30

Location: Volunteer Burnaby Meeting Room

Cost: \$50.00 Members Organizations
\$65.00 Non-Members

Facilitator: Oscar R. Cruz, AVRBC Executive Member, CAVR certified

The Canadian Code for Volunteer Involvement (2nd edition)

"In this full day interactive session, participants will receive an overview of the Code, understand the history of the Code and the rationale for the revised version, and participate in a discussion regarding trends in volunteerism. Organizations must understand the importance of tracking trends and external factors that influence volunteer involvement in their organization and understand why the implementation of the Code is critical to the success of volunteer involvement. At the end of this training the participants will be able to articulate the overall goals of the Code and receive an introduction to the components of the Code."

Day: Friday

Date: November 21st, 2008

Time: 9:30am to 3:30pm

Location: Volunteer Burnaby Meeting Room

Cost: \$50.00 Members
\$65.00 Non-Members

Facilitator: Oscar R. Cruz, AVRBC Executive Member, CAVR certified

Management of Volunteers 101

All graduates from the Introduction to Volunteer Managers have been waiting for this opportunity to go in depth into the details of Volunteer Program Management. This course is your opportunity to do just that. Comfortably navigate all the intricacies of Volunteer Program Management under the expert leadership of these facilitators.

Day: Wednesdays

Date: September 24th, October 08th, October 29th, November 12th, November 26th, 2008

Time: 9:00am to 3:00pm

Location: Volunteer Burnaby Meeting Room

Cost: \$400.00 Members
\$650.00 Non-Members

Facilitators: Lillian Whitmore (Lighthouse Consulting), Rachelle Davidson

***Note:** To register for individual sessions, please contact Lee at 604.294.5533

Registration is limited; **deadline for registration is August 22nd.**

Board Development

A healthy and active organization is one that starts with a balanced and productive board. Explore the leading practices and competencies in governance today and the framework for effective: personal practice, team practices, organization-wide practices, and community-wide practices. Overall participants will leave the program with fundamental knowledge of board governance, design and recruitment strategies.

Day: Mondays

Date: TBA

Time: 5:30pm to 8:30pm

Location: Volunteer Burnaby Meeting Room

Cost: \$50.00 Members

\$65.00 Non-Members

Facilitator: Dave Baspaly CAVR, MACAM, CMC

Fundraising Workshop

This forum on fundraising in the non-profit sector will bring together professionals that are knowledgeable and have experience in the sector will be discussing the following topics: current challenges that volunteer-driven organizations are facing, strategies that may be useful in adapting to the changing.

Day: Friday

Date: October 10th, 2008

Time: 9:00am to Noon

Location: Volunteer Burnaby Meeting Room

Cost: \$50.00 Members

\$65.00 Non-Members

Facilitator: TBA

Announcing The Societies Database:

A Networking and Research Tool for BC's Non-Profits

We hope that you will read the press release sent out with this newsletter, which describes the launch of the Societies Database, a project produced by the Vancouver Community Network in conjunction with Volunteer BC. The Database is a registry of all of BC's societies, and the foundation of what we hope will become a much more detailed body of information on BC's non-profit community. We depend on organizations to add their profile into their listing in the Database and to fill in the missing links, so more information is available about your organization when others are searching the database. We encourage all of our volunteer centre members to circulate the news release and FAQs to their member agencies, to help increase awareness of this tool. <http://societies.bc.ca/>

2008-2009 AVRBC Board of Directors

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